

duo™

for the Hospitality Industry.



mobile

order taker
payment



www.questduo.com

QUEST
payment systems

FULLY FEATURED HOSPITALITY POS APPLICATION INCLUDED

duō supports a standard feature rich hospitality point of sale application. With its own customisable user interface, duō is the ideal integrated payment and order taking device to meet the needs of your floor staff. The table management features of duō will allow multiple orders to be taken and sent to different print zones without having to return to the kitchen or front counter. In addition, payments can be made directly at the table leading to a more efficient utilisation of staff and a better customer experience.

SECURE CARD PAYMENTS

duō is fully PCI DSS compliant, and doesn't require the POS to hold or transmit any sensitive card data. When you need to take a payment, simply flip duō over and hand it to the customer for chip and magstripe card payments. duō guides the customer through the transaction, delivers it to the bank for approval, and takes care of all the security along the way with end to end encryption.



Technology at work for you!

OPEN ARCHITECTURE

Running Windows CE, duō provides an industry standard environment which makes installing custom applications like POS software a breeze. Although contained within the same device, duō has been designed so that the payment terminal resides within its own secure module. This means that all development within the Windows CE environment is totally independent of the payment device and POS vendors are able to easily port their existing applications to duō using the software development kit.

EASE OF USE

The main interaction with duō is through a large touch screen. duō achieves clarity and simplicity of operation using a 4.3" colour LCD as well as audio and tactile feedback.

LONG OPERATION TIME

duō is fitted with a high capacity 2300mAh Li-Ion battery. Coupled with flexible power saving features, the operating time is extensive. duō cradle (recharge station) provides a convenient place to store the device when not in use while also charging the battery. The device can also be charged through a USB interface and the battery easily swapped for a charged one. A spare battery can be placed in its own slot on the same cradle for recharging.

PERIPHERALS

duō has a solution for every peripheral you might need. A highly accurate integrated laser barcode scanner; along with standard high speed Bluetooth and WiFi interfaces. The Bluetooth interface can link to a vast array of external peripherals and is great for wireless receipt printing. An optional GPRS communications module can also be added as required.

duō

ORDER TAKER

PROCESSOR ::
32 Bit Microprocessor

MEMORY ::
128MB Flash, 128MB DDR SDRAM
Micro SD Memory Expansion Slot

DISPLAY ::
480 x 272, 4.3" Colour Backlit
TFT with Resistive Touch panel
for input.

OPERATING SYSTEM ::
Windows CE 6.0

INTEGRATED PERIPHERALS ::
Laser Barcode scanner
Audio Speaker and Silent Vibrate

OPTIONAL ACCESSORIES ::
Bluetooth thermal printer
(Belt mount)
Spare Battery 2300mAh
Recharge Station
Wearable Holster
Touch panel Stylus pen

NETWORK INTERFACES ::
Bluetooth
WiFi 802.11 b/g/n
GPRS (optional)

PRODUCT SIZE ::
78mm x 175mm X 29mm

PINPAD

PROCESSOR ::
32 Bit Microprocessor

MEMORY ::
8MB Flash + 8MB SDRAM

DISPLAY ::
High Contrast 128 x 32 Backlit
LCD

FEATURES ::
EMV Chip Card Reader,
Illuminated entry.
Magnetic Stripe Reader
(Tracks 1 & 2).
12 key backlit keypad with
'Never wear out' IMD technology.

SECURITY ::
PCI-PTS V2.x

Talk to us today and discover how duō™ can
give you an edge over your competitors.

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QUEST

payment systems

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